

Health Care Center for the Homeless 2006 Annual Campaign Donors

We completed our 2006 Annual Fundraising Campaign on September 30th of 2006. This campaign coincides with the organization's fiscal year which runs from October 1st to September 30th each year.

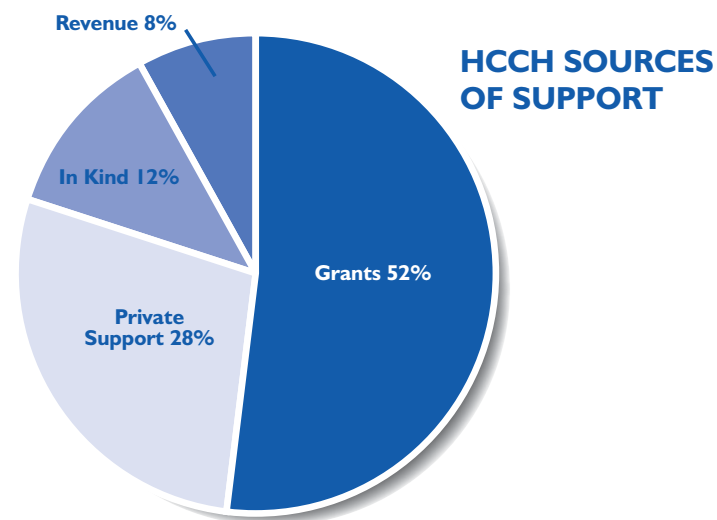
Thanks to our donors we are able to provide quality health care services to the homeless and medically indigent populations of our community. We just celebrated our first year anniversary at the Orange Blossom Family Health Center. We continue to grow and 2007 will see a planned expansion of our building and services.

We want to acknowledge and thank all the donors who supported the 2006 Annual Campaign. We could not have done it without you!

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Catherine Williamson
Dr. Patricia Wilson
Winter Park Health Foundation
Winter Park Presbyterian Church
Women's Club of Winter
Park, Inc.
Dr. Marsha Woodruff
Dr. Jiann-Jang Wu
Xerox Corporation
Dr. & Mrs. Yonfa
Esther Ann Yowell

Statement of Activities Year Ended - September 30, 2006

SUPPORT AND REVENUE	2006 Total	Comparative Information For 2005
Support:		
Government Grants	\$ 1,416,904	\$ 1,444,206
Private Support	\$ 768,369	\$ 590,539
In-kind Contributions	\$ 338,348	\$ 634,004
Revenue	\$ 218,302	\$ 151,228
Total Revenues, Gains and Support	\$ 2,741,923	\$ 2,819,977
EXPENSES AND LOSSES		
Program Services:		
Medical Clinic	\$ 2,502,564	\$ 2,326,342
Tuberculosis shelter	\$ 70,129	\$ 44,283
Contributions to other agencies	\$ 0	\$ 9,567
Supporting Services:		
Management and general	\$ 342,836	\$ 303,952
Fundraising	\$ 70,631	\$ 32,808
Total Expenses and Losses	\$ 2,986,160	\$ 2,716,952
Increase (Decrease) In Net Assets	\$ (244,237)	\$ 103,025
Net Assets Beginning	\$ 1,735,646	\$ 1,632,621
Net Assets Ending	\$ 1,491,409	\$ 1,735,646



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Health Care Center Annual Report 2006



Letter from the CEO

Since our inception (approximately 14 years ago), it has been the intention of the Board of Directors and staff to deliver quality health care services in an atmosphere of dignity and respect to the homeless and impoverished members of our community; and 2006 was no different. However, the difference is that our facilities are nicer and our capacity to serve is greater.

January 6, 2007 marked the one year anniversary of the opening of our new health care delivery site; the Orange Blossom Family Health Center. In this one year we have begun implementation of our electronic health record system (funded by the Winter Park Health Foundation), initiated our mammogram sponsorship program (funded by Femmes de Coeur), and secured funding from the City of Orlando for Phase II of our construction plans (which will add four additional medical exam rooms, a patient education and group counseling center, additional behavioral health offices, and expand our pharmacy) all while providing quality health care services to nearly 5,000 of our uninsured community members.

As we continue to grow in size and in numbers, we remain committed to meeting the healthcare needs of our homeless and uninsured neighbors. We would like to say thank you to all our partners that sponsor and support our health center and make it possible to serve our community.

Thank you for helping us grow and enabling us to serve.

To your health,

Bakari F. Burns, MPH
CEO

Facts About Homelessness and the Uninsured

- On any given day there are over 8,500 homeless people in Central Florida and 6,500 of those people live in Orange County.
- A recent point in time study showed that there were 130 known homeless camps in Orange County which contain more than 325 people. These numbers constantly fluctuate as camps break up and people move around.
- The fastest growing population of homeless people is single women with children.
- The head of most homeless families is a young mother with two children under the age of six.
- Catastrophic illness is a one of the major causes of homelessness.
- Two significant root causes of homelessness are mental health and substance abuse issues.
- Approximately 46 million Americans, or 15.7 percent of the population, were without health insurance in 2004 (the latest government data available).
- The number of uninsured children in 2004 (the latest data available) was 8.3 million or 11.2 percent of all children in the U.S.

"Where health and hope go hand in hand"



Health Care Center for the Homeless

Our Mission:

“To provide quality health care services that improve the lives of the homeless and medically indigent people of our community.”

History of Our Organization –

The Health Care Center for the Homeless (HCCH) is a 501(c)(3) founded in 1993 by Dr. Rick Baxley, a volunteer physician who saw the need to provide health care services for the homeless population in Orlando. Initially sharing a space at the Coalition for the Homeless, we began our work with the homeless community by operating evening clinic hours one or two nights a week. In 1995, HCCH received a three year grant from the Robert Wood Johnson Foundation for the purpose of providing primary health care to the homeless in the Tri-county area of Orange, Osceola, and Seminole counties. In 2002 HCCH was granted Section 330h funding from the Health Resources and Services Administration, Bureau of Primary Health Care to increase the center's capacity and financially support the provision of primary and preventative health care services.

HCCH is the sole provider of healthcare services for the homeless population in the Tri-county area. HCCH takes a multi-disciplinary approach in delivering quality healthcare services. This approach combines aggressive street outreach with integrated systems of primary care, oral health, mental health and substance abuse counseling, case management and advocacy.

The Health Care Center for the Homeless operated out of three separate locations for many years. In 2006 we opened the Orange Blossom Family Health Center allowing all of our services to function under one roof. This has enabled us to double our capacity as we serve the homeless and medically indigent in our community.

HCCH Values:

We are committed and obligated to provide the highest quality of care to all community residents in an atmosphere of dignity and respect. We treat all patients with a truly caring attitude and are aware of the changing needs of the community and strive to be responsive to those needs. We embrace human differences as bonds, not barriers, and believe that quality health care should be universally accessible.

Our Services

Primary Medical Care – HCCH provides primary medical care via two staff physicians, a nurse practitioner and a wide array of professional medical volunteers and student interns. At the Orange Blossom Family Health Center we strive to create “a medical home” for our patients that will provide for consistent health care as well as prevent duplication of services and the inappropriate use of hospital emergency rooms.

Healthy options in managing chronic diseases such as Diabetes, Heart Disease, Asthma, HIV, and Hypertension are goals of HCCH. Through the Health Disparities Collaborative, a program designed to reduce disparities in health outcomes for poor, minority and other underserved people, we have introduced a Disease Management technique called the Chronic Care Model. This technique is designed to empower patients in taking charge of their own health management.

Since opening our new facility in January 2006, we have doubled our capacity from four exam rooms to eight with the demand for our services growing every day. We are very excited about the upcoming building expansion which will provide an additional four exam rooms, allowing us to triple our original capacity to twelve exam rooms.

Pharmacy Services – We operate our own in-house pharmacy with a full time pharmacist and staff. We also have a full time Patient Assistance Program Coordinator who assists patients with obtaining free medications through the various pharmaceutical companies. It is estimated that this program has provided medication to 3,000 patients valued in excess of 1.5 million dollars.

Pediatric Care – Poverty and homelessness do not age discriminate. At HCCH we know that domestic violence often affects innocent children whose health needs can be overlooked. Our current in-house pediatric program consists of a volunteer pediatrician who gives generously of her time and talents. With the appropriate funding in place, HCCH is expanding our pediatric program by hiring a full-time pediatrician. This will compliment our pediatric nurse who is out in the community providing care and encouragement in area shelters.

Vision Services – We offer eye exams and distribute glasses free of charge. Our vision center is the only source of free optometric services for the homeless in Central Florida. This program is provided through a partnership with Lions Club International and Lenscrafters. With early intervention, we can also assist our diabetic patients in managing diseases and chronic conditions that affect their vision. We are empowering our patients to protect the precious gift of sight.

Dental Services – Dental services are provided by 1 full time dentist, 3 part time dentists, dental assistants and a clinic manager. Additional care is carried out by dedicated volunteer dental staff. We provide a wide range of dental services including emergency dental care, oral screenings, cleaning, restoration work and refer-

als for surgery and dentures. We have an established pediatric dental program for children who receive Medicaid. We believe good dental care not only gives our patients a great smile but also builds their confidence.

Behavioral Health Services – Our behavioral health team is made up of a Licensed Mental Health Counselor (LMHC) who provides mental health and substance abuse counseling. Our Behavioral Counselor supports patients in dealing effectively with alcohol and drug dependency issues as well as mood and behavioral disorders. Our mental health counselor provides the only mental health support for the homeless and uninsured in Orange County. Through individual and group therapies as well as referrals to detox and crisis centers, we are empowering individuals to make better choices in gaining control of their lives.

The HOPE Team (Homeless Outreach Partnership Effort) –

Our outreach program focuses where the homeless live...on the street and in the woods. This vital team assists the homeless in obtaining mainstream benefits such as SSI, SSDI, Medicaid, Veterans benefits. By referring clients to resources for transitional housing and to treatment programs, alternatives to homelessness become available. The HOPE Team's diligence, grassroots approach and consistency with the homeless and their estranged families often culminates in joyful reunions.

The TB Shelter – HCCH has the only residential facility for homeless men and women suffering from tuberculosis in Orange County. Our 11-bed Tuberculosis shelter treats patients diagnosed with infectious tuberculosis. On-site therapy in a supervised environment ensures patient safety, full recovery, and limits interaction with the outside community.

Our Numbers – In 2006 The Health Care Center for the Homeless served over 4,864 individual patients resulting in 15,989 encounters. These encounters generated the following numbers per service offered at the center:

Individual Patients	4,864
Patient Encounters	15,989
Breakdown of Services:	
Primary Medical	9,098
Oral Health	4,578
Mental Health / Substance Abuse	2,313
Hope Team Clients	280
TB Shelter Patients Treated	15

Some Interesting Notes about Our Numbers:

- Of the 4,864 patients visiting the clinic in 2006, 4,344 had an income level that was 100% or below the US Government's poverty guidelines. For an average family of four this is less than \$1,666 a month.
- HCCH saw 2,730 patients who were homeless and of these 1,547 were living in area shelters. 489 of them were living on the streets. The remainder were living in transitional, temporary or non-traditional housing.
- 274 of the patients seen last year were under the age of 16.

Upcoming Plans

In addition to outstanding quality health care services for the homeless and uninsured populations of this community, we have exciting plans in our future!

Pediatric Program – With the secured funding of an \$80,000 gift from the Dr. P. Phillips Foundation as well as a matching gift from a private donor, HCCH will be hiring a full-time pediatrician. This addition will enhance our pediatric services currently being delivered by a volunteer pediatrician and our own pediatric nurse who visits the areas shelters and provides care to our younger patients. We are very excited to help the children of this community get a healthy start in life.

CDBG Grant (Community Development Block Grant)

– In order to increase our Behavioral Health Services program, the Health Care Center for the Homeless has been encouraged to apply for a CDBG grant. This grant of \$150,000 would allow HCCH to hire additional staff to compliment our current program including a full time Licensed Clinical Social Worker (LCSW) and a Behavioral Health Case Manager. Funding for psychiatric consultation and medications would also be provided.

Mammogram Fund Program Screenings – We will be holding our next quarterly mammogram screening thanks to the generosity of the Femmes de Coeur Mammography Fund for HCCH. Last quarter we were able to screen forty patients over the age of 40 or those women with a familial history. Half of those screened required further diagnostic assessment from the Orange County Health Department. Because of this screening, those with serious problems were able to receive early detection and treatment.

Electronic Health Records (EHR) – We continue to implement our Electronic Health Records system. All of our providers have been trained and are now utilizing the electronic link between providers and our pharmacy. In addition they are utilizing the electronic format to write physician orders and progress notes. We are currently working with community laboratory partners to facilitate electronic document compatibility. The next large task will be to scan all existing paper charts into a digital format. The EHR program is funded through the generosity of the Winter Park Health Foundation. The program is ensuring consistent health care for our patients and eliminating unnecessary diagnostic duplication. Our dental clinic has been paperless and electronic for over six years.

Phase II Expansion – We eagerly anticipate final architectural drawings for our Phase Two expansion program. This addition will create four additional exam rooms from the existing medical offices as well as provide a patient education and group counseling center. Plans also include an additional space for four offices and expansion of our pharmacy.

2006 has been a great year for us and we look forward to our future.