

## Eligibility

- Uninsured with income at or below 200% of the Federal Poverty Guidelines
- Medicaid
- Medicare

## Documents Required

- Identification (may be one of the following)
  - Driver's License
  - State Issued Photo ID
  - Birth Certificate (if you do not have photo ID)
- Proof of all household income
- Medicare or Medicaid card, if currently covered

## Financial

Patients who are uninsured will be assigned a sliding fee scale based on gross household income and family size.

## Contact Us

**Medical Care**  
407-428-5751

**Dental Care**  
407-428-1672

**Behavioral Health**  
407-428-5751 ext. 315

## Who We Serve

The Orange Blossom Family Health Center, a caring service of the Health Care Center for the Homeless (HCCH), provides health services for homeless individuals living in Orange, Osceola, and Seminole Counties. We also serve housed but uninsured or underinsured residents of Orange County with income below 200% of the current Federal Poverty Guidelines.

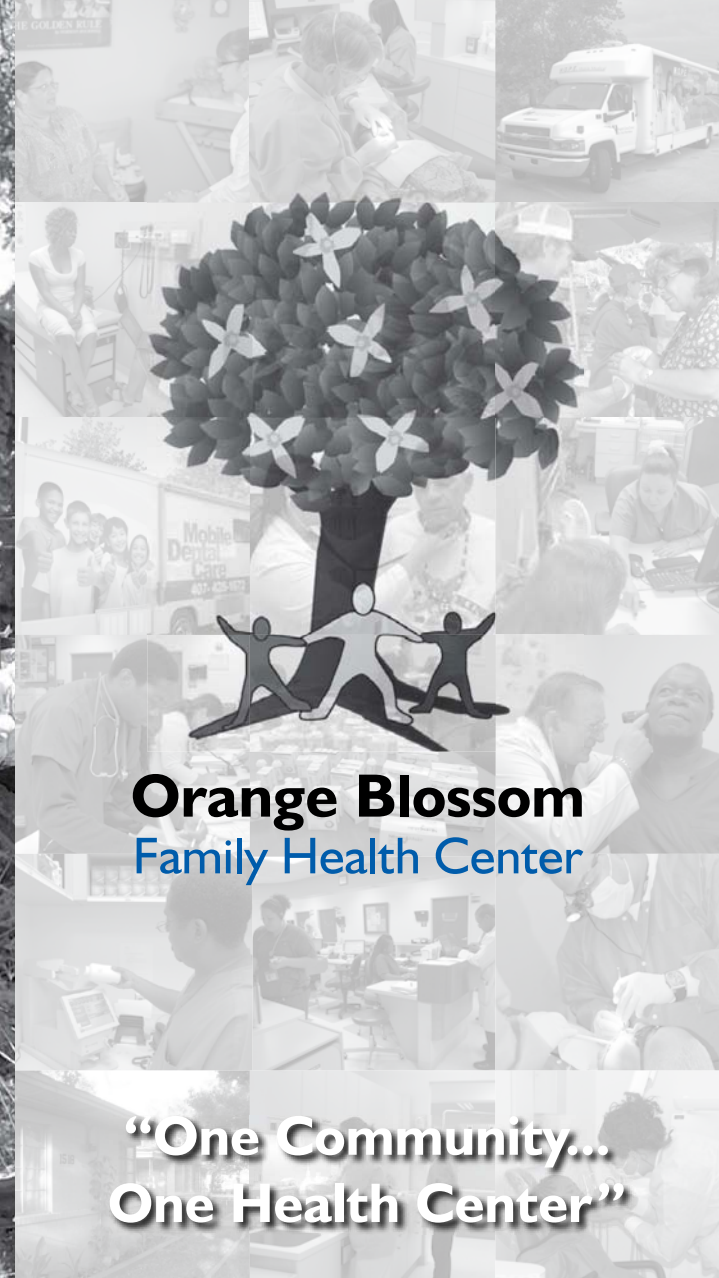


Florida Association of  
Community Health Centers



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**Orange Blossom**  
Family Health Center

**“One Community...  
One Health Center”**

**We Accept  
Medicaid  
and Medicare**

232 N. Orange Blossom Trail  
Orlando, Florida 32805  
Telephone: (407) 428-5751  
Fax: (407) 428-6204  
[www.hcch.org](http://www.hcch.org)

**Our Mission:** To provide quality health care services that improve the lives of the homeless and medically indigent people of our community



**A Caring Service of HCCH**

# Welcome to the Orange Blossom Family Health Center



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## Programs and Services

### Primary Medical Services

Our medical clinic provides quality care for homeless and uninsured individuals suffering from injury and illness. Evaluation and treatment for chronic medical conditions such as diabetes and hypertension are provided. We create a medical home for our patients emphasizing disease prevention, health education, and improving overall health.

### Dental Services

Our dental clinic provides services for homeless and uninsured persons including examinations, x-rays, extractions, fillings, oral health education, cleanings, and dentures. We accept Medicaid for both adults and children.

### Pharmacy

Our on-site full-service pharmacy offers discounted prescription drugs to our patients who qualify. Prescription prices are determined by a sliding fee scale.

### Behavioral Health Counseling

Individuals with anxiety disorders, depression, substance abuse issues, and adjustment challenges are provided support and counseling necessary to maintain an overall healthy mental and medical state. Our program also provides referrals to detox and crisis centers.

### Patient Assistance Program (PAP)

Our PAP coordinator develops and maintains effective relationships with pharmaceutical companies to supply uninsured and indigent patients of our Health Center with access to needed medications at little or no cost.

### Vision Services

Our vision center provides eye exams and supplies eye-glasses through a partnership with Lions Club International and local vision centers.

### HOPE Team

Our HOPE Team (Homeless Outreach Partnership Effort) connects with homeless individuals living on the streets and in the woods of our community, identifying camps and assessing needs. By gaining their trust and maintaining strong relationships, the Team assists their clients with accessing services at our Health Center and beyond.

### Orange County Secondary Care

Orange County Secondary Care Services (OCSS) provides referrals to specialty doctors for qualified residents of Orange County with complex medical conditions who have been referred through a PCAN clinic. An eligibility interview is conducted and once program criteria are met, patients are referred to an appropriate specialist.

### Tuberculosis Shelter

Our residential TB shelter provides a clean and safe environment for homeless individuals with infectious tuberculosis. Patients are given directly observed therapy and are encouraged to stay until they regain their health.

### Primary Care Access Network (PCAN)

The PCAN partnership is a collaborative effort among Orange County Government, primary care health centers, hospitals, and other social service agencies to improve access to quality health care services for underinsured and uninsured residents of Orange County.

### Mobile Health Services

Our Health Center operates three mobile health units. Our two mobile medical units each feature two exam rooms and provide health care services for homeless individuals living in Orange, Osceola, and Seminole Counties. Our mobile dental unit features three exam chairs and partners with agencies and schools within the tri-county area to provide oral health care for underserved youth.

### Rapid HIV Testing

Our Health Center provides rapid HIV testing at no charge, with results evident within 20 minutes. There are no financial or geographic requirements to receive this test and results are confidential.